

## Scrutiny Committee – 8 December 2015

### Item 6) – Corporate Plan, Medium Term Finance Strategy and Risk Register 2016/2017

## Agreed Consultation Response from the Scrutiny Committee

### General comments:

- ▶ Actions and targets should be more SMART (specific, measureable, achievable, realistic and timebound)
- ▶ Objectives, actions and measures don't always follow or link together
- ▶ Add an action around a combined authority for Lancashire
- ▶ Process, consultation and research in coming up with the Corporate Plan, medium-term financial strategy and risk register should be more explicit
- ▶ In the interests of transparency, asks that the latest draft of the Corporate Plan, medium-term financial strategy and risk register is presented to the Scrutiny Committee at its meeting on 26 January 2016
- ▶ More robust resident satisfaction survey work is conducted to measure the success of the corporate plan (possibly utilising Lancashire County Council's representative residents' panel)

### Clean, green and safe

- ▶ More specific on delivering key aspects of the new vision and action plan for Worden Park
- ▶ Extend the actions around creating the new Central Park
- ▶ Include a target of the number of fixed penalties issued for cleansing, particularly around dog fouling and litter
- ▶ Implement a communications campaign using existing tools and resources to change behaviours and encourage civic pride around litter, dog fouling and people looking after their local area at no cost
- ▶ Action around work being undertaken to mitigate the risk from the Waste Cost Share Agreement
- ▶ Specific action about the future use of Worden Arts Centre and Worden Hall Derby Wing

### **Strong South Ribble in the heart of a prosperous Central Lancashire**

- ▶ Be specific on which town and village centre schemes will be implemented and when
- ▶ Include a target on the percentage of empty properties to be brought back into use
- ▶ The measures should include the economic vibrancy of other town centres and not just Hough Lane
- ▶ Add an action to implement and monitor the new Housing Strategy
- ▶ The number of affordable homes delivered measure should be more ambitious and linked with the 30% affordable housing in the relevant planning policies

### **Strong and Healthy Communities**

- ▶ Add key actions from the Chorley and South Ribble Health and Wellbeing Action Plan
- ▶ What is the current situation with Air Quality Zones?
- ▶ Carry out a strategic review of leisure and future needs of borough, including the potential to expand leisure trust remit to parks and football pitches etc.

### **Efficient, effective and exceptional council**

- ▶ Strategic property and asset review should be included
- ▶ The measures of success should include employee sickness absence rates
- ▶ Business rate collection rates would be good measure to have
- ▶ Could a strategic review of fees and charges across the Council be carried out to ensure we are maximising and doing all we can to bring more into the Council?
- ▶ Improving external communications should be a specific action, linked to 'we're going digital', website and e-citizen and social media
- ▶ Business transformation areas are explicitly listed in the corporate plan with the anticipated benefits, savings, timescales etc.
- ▶ Include an action and target around energy efficiency in the council's properties about saving money and the environment